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## TERMS AND CONDITIONS

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### 1. Definitions and Interpretation

1.1 In these Terms and Conditions, unless the context otherwise requires, the following expressions have the following meanings:

<b>“Consumer”</b>	means a “Consumer” as defined by the Consumer Rights Act 2015, that is to say an individual who hires our equipment for his/her personal use and for purposes wholly or mainly outside the purposes of any business;
<b>“A-frame Tent ”</b>	means UK hand-made teepees supplied by us and hired by you subject to these Terms and Conditions;
<b>“Hire Period”</b>	means the period for which you will hire our equipment.
<b>“Price”</b>	means the total Price payable for the hire of the equipment and service that we provide.
<b>“Order”</b>	means your Order for the hiring of our equipment.
<b>“Order Confirmation”</b>	means our acceptance and confirmation of your order as described in Clause 3.
<b>“Security Deposit”</b>	means the sum payable under sub-Clause 5.1 to cover the non-return, loss, theft or non-accidental damage of the equipment.
<b>“We/Us/Our”</b>	means My Little Teepee & Co.
<b>“You”</b>	means You, the hirer of the equipment.

1.2 Each reference in these Terms and Conditions to “writing” and any similar expression includes electronic communications whether sent by e-mail or text message.

### 2. Product Details

- 2.1 We use all reasonable endeavours to ensure that our equipment is regularly maintained, cleaned, repaired and safety checked, and/or replaced as necessary.
- 2.2 We will advise you on all ingredients used in our edible products for the purpose of allergens.

### **3. Your Order and Rules of Hire**

- 3.1 When making Your Order, You will be required to supply the following information:
  - 3.1.1 Full name;
  - 3.1.2 Contact number;
  - 3.1.3 Address;
- 3.2 The following rules apply to Your hire and use of Our equipment:
  - 3.2.1 All naked flames to be kept away from our equipment.
  - 3.2.2 No smoking in the same room and/or near to the equipment.
  - 3.2.3 No pets to be allowed on/near the equipment.
  - 3.2.4 Outdoor footwear to be removed before entering the A-frame tents.
  - 3.2.5 No food or drink to be consumed in the A-frame tents.
  - 3.2.6 No face paints/ face masks/ hair chalk/dye to be worn in the A-frame tents.
  - 3.2.7 No Climbing or hanging from the A-frame tents.
  - 3.2.8 No sharp instruments in or around the A-frame tents.
  - 3.2.9 It is the client's responsibility to supervise children throughout the hire period.
  - 3.2.10 Children between the ages of 3-5 years to be supervised at all times.
  - 3.2.11 Children under the age of 3 are not permitted to use or hire teepees.
  - 3.2.12 It is the client's responsibility to ensure there is adequate space prior to the hire period.
  - 3.2.13 My Little Teepee provides hypo-allergenic bed linen, but does not hold the responsibility for allergens issues during the hire period.
  - 3.2.14 My Little Teepee endeavours to provide the equipment as advertised on our website, should we need to provide a substitute due to unforeseen circumstances we will notify the client.

### **4. Hire Period**

- 4.1 The Hire Period shall be chosen in your order and confirmed in our order Confirmation.
- 4.2 Unless it is expressly stated otherwise, the Hire Period typically begins at 3pm (with set up prior) on the first day of the Hire period and ends at 11am on the final day of the Hire Period.
- 4.3 Unless we expressly agree otherwise (and confirm that agreement in writing), no Hire Period may exceed 11am on the final day of hire. Should an extension be required for the hire period, this would need to be agreed first with us and

additional costs would apply.

## 5. Fees and Payment

- 5.1 When placing Your Order, a Security Deposit of £50 should be paid by bank transfer to secure your booking. We will **not** confirm your booking without the payment of the Security Deposit. The Security Deposit will be retained by Us in full or in part if any items of equipment are not returned, lost, stolen or damaged in any way.
- 5.2 Once the Security Deposit has been received, we will then send a Booking Confirmation via email.
- 5.3 The price for the hire and set up of equipment will be that shown in our booking form at the time of your order.
- 5.4 The balance of the price (i.e. the full payment) should be made 7 days prior to the start of the Hire Period.

## 6. Cancellation

- 6.1 You may cancel your order at any time before the start of the Hire Period subject to the following:
  - 6.1.1 For orders cancelled more than 14 days before the start of the Hire Period, we will **refund your deposit in full**.
  - 6.1.2 For orders cancelled between 7- 14 days before the start of the Hire Period, we will **refund 50% of the deposit**.
  - 6.1.3 For orders cancelled less than 7 days before the Hire Period begins, we will **retain your deposit in full**.
- 6.2 We may, at our sole discretion, reduce or waive any of the charges detailed above if your cancellation is due to exceptional circumstances.

## 7. Loss and Damage

- 7.1 You are responsible for, and will be required to indemnify us for, any loss or damage which may occur to our equipment.
- 7.2 Any charges due under this Clause 7 will firstly be taken out of your Security Deposit. If the cost of repairing the damage or replacing our equipment is, in our opinion, higher than the sum of the Security Deposit, you will be required to pay any excess sum to cover the cost. This will be invoiced to you.

## 8. Our Liability

- 8.1 In any event, our liability under these Terms and Conditions shall be limited to the value of the terms between Us and You, that is, the total price payable by You.
- 8.2 The company will not take responsibility for third party liability.
- 8.3 We will always supply all information regarding allergens upon request from the

client. It is the responsibility of the client to make us aware of any potential allergies prior to the booking so alternative arrangements can be made if necessary.

## **9. Events Outside of Our Control (Force Majeure)**

- 9.1 We will not be liable for any failure or delay in performing our obligations where that failure or delay results from any cause that is beyond Our reasonable control. Such causes include, but are not limited to: power failure, internet service provider failure, strikes, lock-outs or other industrial action by third parties, riots and other civil unrest, fire, explosion, flood, storms, earthquakes, subsidence, acts of terrorism (threatened or actual), acts of war (declared, undeclared, threatened, actual or preparations for war), epidemic or other natural disaster, or any other event that is beyond Our reasonable control.
- 9.2 If any event described under this Clause 9 occurs that is likely to adversely affect Our performance of any of Our obligations under these Terms and Conditions:
  - 9.2.1 We will inform You as soon as is reasonably possible;
  - 9.2.2 We will inform You when the event outside of Our control is over and provide details of any new dates, times or availability as necessary;
  - 9.2.3 If the event outside of Our control continues for more than 4 weeks we will cancel the terms and inform You of the cancellation in writing.